



Position Title: Senior Business Analyst

Department: eBusiness

Position Summary

C2 is seeking an experienced Senior Business Analyst to define business requirements through workflow analysis specific to eCommerce solutions. The selected candidate will work directly with clients and other project stakeholders to gather and specify requirements through written use cases, articulate them to an engineering team, and verify with the client for approval. The ability to effectively gather requirements, write detailed functional use cases, and work collaboratively with both the client and C2 technical and design team members are critical success factors.

Responsibilities

- Work with clients to define business requirements by facilitating discussions with various levels of the client organization
- Translate functional requirements into use cases for B2B and B2C eCommerce solutions
- Work with clients to prioritize functional requirements
- Work with user experience designers and engineering team members to articulate and complete functional specifications
- Champion the requirements communication across all project stakeholders both internally and with clients

Knowledge, Skills & Certifications

- Bachelor's degree in a related field
- Three to five years of business analysis experience with eCommerce solutions required, including writing use cases and workflow diagrams, translating functional requirements into business rules and page specifications, and articulating to a cross-functional design and development team
- Strong understanding of the SDLC
- Professional services and B2C eCommerce experience
- Demonstrated experience facilitating sessions with a cross-functional audience

Additional Requirements for all C2 Employees

- Strong communication skills and ability to present to small/medium groups
- Excellent customer relationship skills
- Ability to work in a fast-paced team environment
- Demonstrated ability to successfully multi-task
- Proficient in Microsoft Office applications

About Competitive Computing (C2)

C2 is a Vermont-based IT solutions company that helps business, education and government organizations leverage advancing technologies that drive competitive edge. C2 is a nationally recognized, award-winning firm with a highly skilled and impressively certified team of engineers and consultants. C2 provides a complementary suite of offerings including SharePoint Services, Multi-Channel eCommerce, Unified Communications, Enterprise Infrastructure, Virtualization, Custom Application Development and Managed Support Services. C2 is a Microsoft Gold Partner and holds top-tier partnerships with other industry leaders including Dell, VMware, EMC, Sitecore and Mediachase. C2's growing client list includes Green Mountain Coffee Roasters, Seventh Generation, NRG Systems, Orvis, Crane & Co., the State of Vermont and St. Michael's College. To learn more about C2, please visit our website at www.competitive.com.

Please submit resume and cover letter, including title of position applying for in the subject line to:

jobs@competitive.com

Human Resources

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